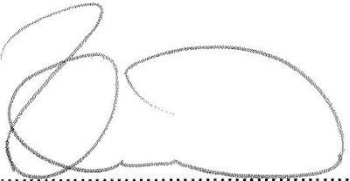


7. Quality Policy

HRVS is committed to providing the highest quality service. We listen to our customers, continually reviewing our processes of product realisation in line with business needs, maximizing the efficiency of our resource management system. The principal elements of our policy are: -

1. To Update Quality Management System satisfying the requirements of BS EN ISO 9001: 2015 which forms the framework for achieving continual improvement, complete client satisfaction and full realization of all company objectives.
2. To excel in our business with MAN Truck and Bus.
3. To deliver outstanding levels of workmanship and service being measured by MAN's CXi Index.
4. To establish partnerships with our customers understanding their needs whilst developing an on-going business relationship.
5. Creating a work environment based on openness and trust that rewards commitment, loyalty and honesty.
6. Being a leader not a follower in our field of expertise.
7. To continually develop our business in a changing dynamic world.

Signed: 

Mr Robert Lockwood, Managing Director.